



HIV Performance Measure Module (PMM) Training

Grantee/Provider Training

Tracy Matthews

Chief Clinical Advisor

Department of Health and Human Services

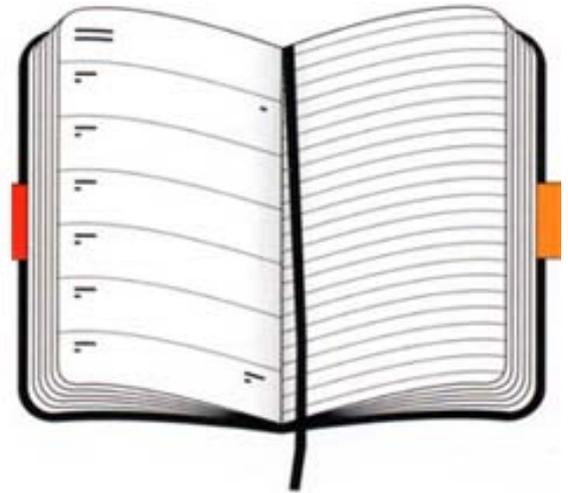
Health Resources and Services Administration

HIV/AIDS Bureau



Agenda

- PMM Overview
- PMM Dates
- PMM Access
- Provider Information – Tab 1
- Clinical Measures – Tab 2
- PMM Validation
- PMM Submission
- PMM Reports



PMM Overview

- The HIV Performance Measure Module (PMM) is a reporting tool in the existing Ryan White Services Report (RSR) online database which will allow providers to enter aggregate data on the HAB Performance Measures.
- Providers can enter their records reviewed, numerator, and denominator for any of the clinical measures.
- Allows providers and HAB to obtain reports that compare their performance regionally and nationally against other providers.

PMM Overview

- Clients reported include all clients as opposed to only Ryan White clients.
- Services reported include all funded services as opposed to only Ryan White funded services.
- This is voluntary, but it is encouraged.
- The only way for providers to see the regional and national averages is to enter their own information.

PMM Overview

- Allows providers to enter aggregate data on the HAB performance measures.
- Providers can enter their records reviewed, numerator, and denominator for any of the clinical measures.
- Allows providers to obtain reports that compare their performance regionally and nationally against other providers.

PMM Dates

- PMM will be available for data entry three times a year on the dates specified in the table below.
- After the PMM due date, the PMM will become read-only and will not open until the next reporting period.

PMM Opens	PMM Closes	Measurement Period/ Year
March 1, 2012	March 31, 2012	January 1, 2011 - December 31, 2011
July 1, 2012	July 31, 2012	May 1, 2011 - April 30, 2012
November 1, 2012	November 30, 2012	September 1, 2011 – August 31, 2012

PMM Dates

- Users can still access the reports and view the information, but no data entry will be permitted until the next reporting cycle begins.
- Because this is a voluntary module, no extensions will be granted.

How to Access the PMM



PMM Access

Providers and Grantees can access the PMM through their RSR login and clicking on “Performance Measures” under the top main menu.

Department of Health and Human Services
HRSA
Health Resources and Services Administration
E-HANDBOOK

Ryan White HIV/AIDS Services Reporting (RSR)

Home | **Provider Report** | **Inbox** | Reports | Administration | **Performance Measures** | Logout

Your session will expire in 15 minutes. [Technical Support](#) | [Instructions](#)

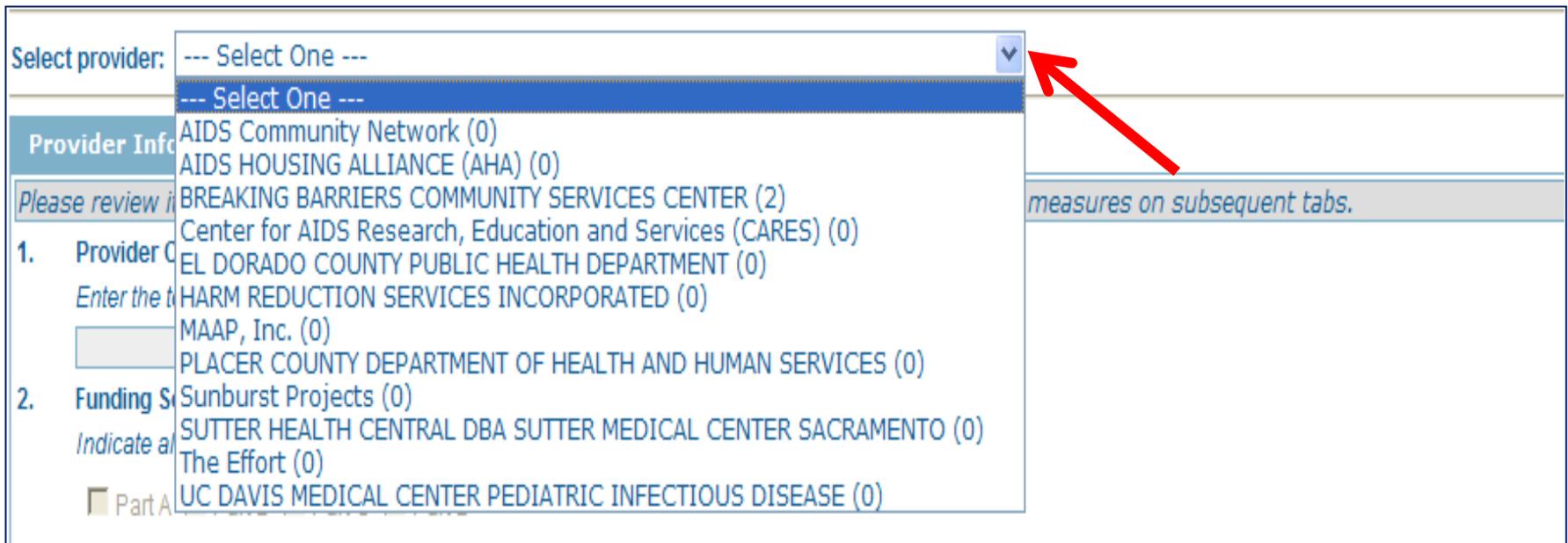
Inbox

Workflow
Inbox
Search
Provider Reports
Logged in as:
Role(s):
• Provider
Logout

Task List	Provider Report	Grantee List	Print Request	Un-Submit Request	Validation Request	Change Request
View Task List details [Help]						
Task Name	Action				Status	
Gather Information Needed for Provider Report					✓ Completed?	
Finish Provider Report Data Entry	Go Perform Task				✓ Completed?	
Upload Client-Level Data	Go Perform Task				✓ Completed?	
Validate and Correct Provider Report (if necessary)	Go Perform Task				✓ Completed?	

PMM Access

If a grantee is going to complete the data entry for a specific provider, they will have to select a provider from the Select Provider drop-down menu. A list of their providers will appear. Providers will not see this list.



The screenshot shows a web form with a 'Select provider:' dropdown menu. The dropdown is open, displaying a list of providers. A red arrow points to the dropdown arrow icon. The list of providers includes:

- Select One ---
- Select One ---
- AIDS Community Network (0)
- AIDS HOUSING ALLIANCE (AHA) (0)
- BREAKING BARRIERS COMMUNITY SERVICES CENTER (2)
- Center for AIDS Research, Education and Services (CARES) (0)
- EL DORADO COUNTY PUBLIC HEALTH DEPARTMENT (0)
- HARM REDUCTION SERVICES INCORPORATED (0)
- MAAP, Inc. (0)
- PLACER COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES (0)
- Sunburst Projects (0)
- SUTTER HEALTH CENTRAL DBA SUTTER MEDICAL CENTER SACRAMENTO (0)
- The Effort (0)
- UC DAVIS MEDICAL CENTER PEDIATRIC INFECTIOUS DISEASE (0)

Other visible text in the form includes 'Provider Info', 'Please review i', '1. Provider C', 'Enter the t', '2. Funding S', 'Indicate a', and 'Part A'. A grey bar at the bottom right contains the text 'measures on subsequent tabs.'

PMM Access

The numbers next to each provider indicate the number of measures they have reported on. If the provider has a (0) next to it, that means that they have not yet entered information on that measure.

Select provider: --- Select One ---

Provider Info

Please review i

1. Provider C

Enter the t

2. Funding S

Indicate a

Part A

measures on subsequent tabs.

Provider Name	Measures Reported
--- Select One ---	
AIDS Community Network	(0)
AIDS HOUSING ALLIANCE (AHA)	(0)
BREAKING BARRIERS COMMUNITY SERVICES CENTER	(2)
Center for AIDS Research, Education and Services (CARES)	(0)
EL DORADO COUNTY PUBLIC HEALTH DEPARTMENT	(0)
HARM REDUCTION SERVICES INCORPORATED	(0)
MAAP, Inc.	(0)
PLACER COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES	(0)
Sunburst Projects	(0)
SUTTER HEALTH CENTRAL DBA SUTTER MEDICAL CENTER SACRAMENTO	(0)
The Effort	(0)
UC DAVIS MEDICAL CENTER PEDIATRIC INFECTIOUS DISEASE	(0)

Provider Information – Tab 1

- Items 1 through 4 are pre-populated based on last year's provider and client RSR submission. You may edit them if they are incorrect.
 - Item 1: Provider Caseload
 - Item 2: Funding Source
 - Item 3: Provider Type
 - Item 4a: Data Collection
 - Item 4b: Data Collection (Other)
- **Important:** Make sure to save the page by clicking “Save” or “Next Page” before proceeding on to tab 2.

Provider Information – Tab 1

Provider Information | Clinical Measures | Reports

Please review items 1 through 4 and make any necessary changes before entering performance measures on subsequent tabs.

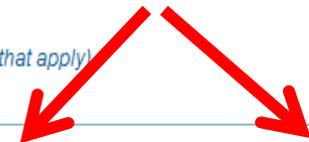
1. Provider Caseload
Enter the total number of unduplicated clients enrolled at the end of the report period (caseload).

2. Funding Source
Indicate all funding sources received during the report period. (select all that apply)
 Part A Part B Part C Part D

3. Provider Type
Indicate the provider organization type. You must enter a value if "Other provider type" is selected. (select one)
 Hospital or university-based clinic Health Department Agency reporting for multiple fee-for-service providers
 Publicly funded community health center Substance abuse treatment center PLWHA coalition
 Other community-based service organization (CBO) Publicly funded community mental health center Solo/group private medical practice
 VA facility Other provider type

4a. Data Collection
Indicate all data collection methods and systems used to report performance measures. (select all that apply)
 AIRS CaseWatch Millennium ECLIPSE Lab Tracker (Ground Zero Software) Provide Enterprise
 AllScripts EHR Centricity eCOMPAS NextGen Sage Intergy
 ARIES Custom Database Factors Paper Chart Review T-REX
 CAREWare eClinicalWorks FutureBridge

4b. Data Collection (Other)
Enter a semicolon-separated list of any data collection system(s) used to report performance measures that are not listed in item 4a, above. (select all that apply)



Clinical Measures – Tab 2

- Click the Select Measure drop-down to choose any of the 27 clinical measures available to report on.
- Once you highlight a measure, you will be asked to enter the records reviewed, the numerator, and the denominator for the specific measure.
- The provider percentage will be system populated once you enter the information above.
- The regional and national averages will be system populated once you save the measure.

Clinical Measures – Tab 2

- In order to save the measure, click the “Save Measure” button under the measure information.
- You may enter information for as many of the 27 measures that you would like to.
- If you would like to delete information you entered for a specific measure, locate that measure by using the Select Measure drop-down list, and click “Clear Measure”.

Clinical Measures – Tab 2

Select Measure drop-down

Provider Information **Clinical Measures** Reports

Select measure: ARV Therapy for Pregnant Women ▼

ARV Therapy for Pregnant Women - Percentage of pregnant women with HIV infection who are prescribed antiretroviral therapy (Definition)

Records Reviewed: Number of unduplicated client records reviewed for this performance measure

Numerator: Number of HIV-infected pregnant women who were prescribed antiretroviral therapy during the 2nd and 3rd trimester

Denominator: Number of HIV-infected pregnant women who had a medical visit with a provider with prescribing privileges, i.e. MD, PA, NP at least once in the measurement year

Provider Percentage Regional Percentage National Percentage

Provider percentage will populate after you enter the above fields.

Regional and National percentages will populate after clicking “Save Measure”

Clinical Measures – Tab 2

- As you save your measure information, a summary will appear on the screen showing you the measures that you have reported on and the averages.
- Once you have entered all of your measures, click, “Save” or “Next Page” to save the page.

Clinical Measures – Tab 2

The below is a screen shot of the summary page after information for a few measures have been filled out. Please note: picture shown is not the full page.

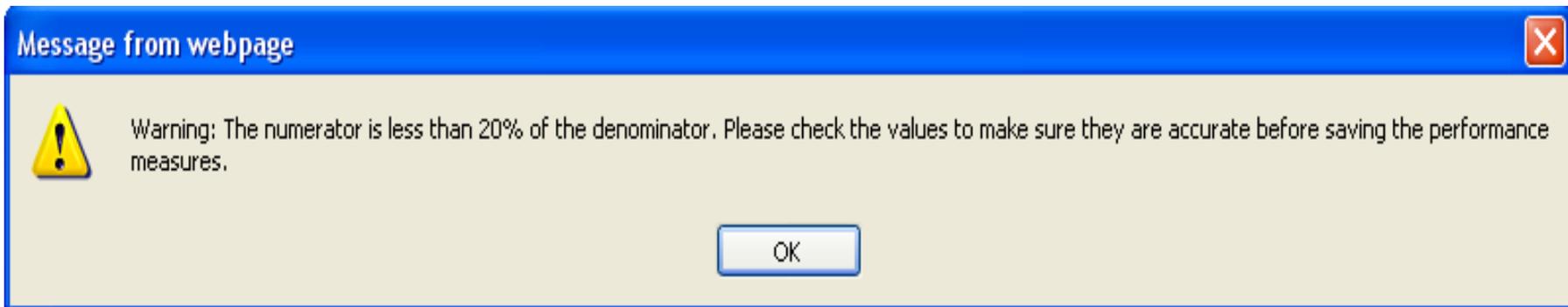
Measure	Caseload	Reviewed	Provider			Regional			National		
			Numerator	Denominator	Percent	Numerator	Denominator	Percent	Numerator	Denominator	Percent
ARV Therapy for Pregnant Women	100	100	75	100	75%	486	761	64%	7,097	10,136	70%
CD4 T-Cell Count	100	80	70	80	88%	70	80	88%	6,080	7,024	87%
HAART	100	80	55	80	69%	360	630	57%	2,755	3,751	73%
Medical Visits	100	100	75	100	75%	275	350	79%	5,918	7,961	74%
PCP Prophylaxis	0	0	0	0	0%	0	0	0%	0	0	0%
Viral Load Monitoring	0	0	0	0	0%	0	0	0%	0	0	0%
Viral Load Suppression	0	0	0	0	0%	0	0	0%	0	0	0%
Adherence Assessment and Counseling	0	0	0	0	0%	0	0	0%	0	0	0%
Clinical Case Review	0	0	0	0	0%	0	0	0%	0	0	0%

PMM Validation

- Error: The numerator must be less than or equal to the denominator.
- Error: The records reviewed must be greater than or equal to the denominator.
- Error: The records reviewed must be less than or equal to the caseload.
- Warning: The numerator is less than 20% of the denominator. Please check the values to make sure they are accurate before saving the performance measures.

PMM Validation

- PMM will validate the information entered.
- Errors need to be addressed before saving the information.
- Warning must be acknowledged by clicking “Ok” on the pop-up.



PMM Submission

- Once you have entered information on the Provider Information and Clinical Measures tab and click “Save”, the report has been submitted.
- There is no button for submitting nor will you receive an email confirmation.
- Up until the date that the PMM closes, you can enter additional information.
- Once the PMM deadline occurs, the information will be read-only and you will not be able to make changes.

Reports Available from the PMM

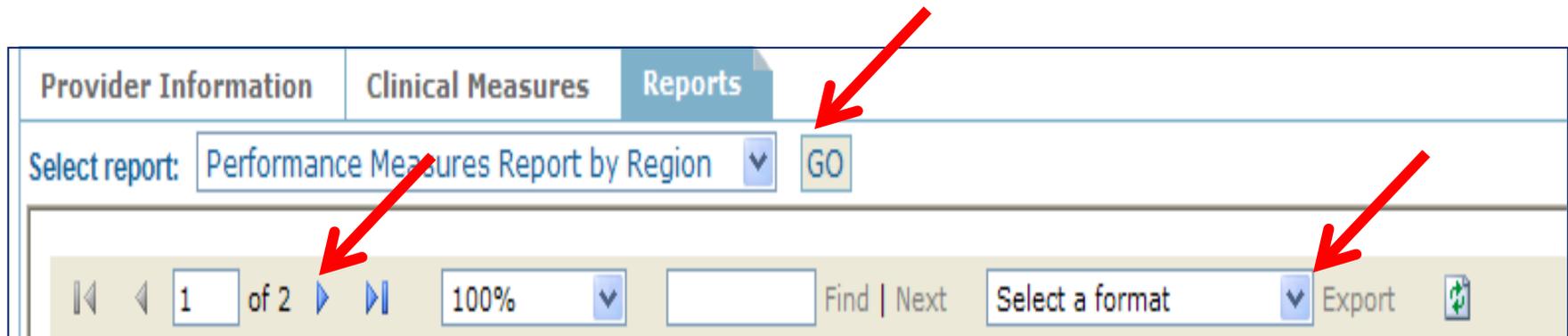


PMM Reports

- Who can run reports?
 - Providers who enter their own data
 - Grantees who have entered data
 - Grantees that have entered data for their providers
- The reports available are:
 - Performance Measure Report for Provider: shows a bar chart and a table
 - Performance Measure Report by Region: shows a map of all regions and state detail

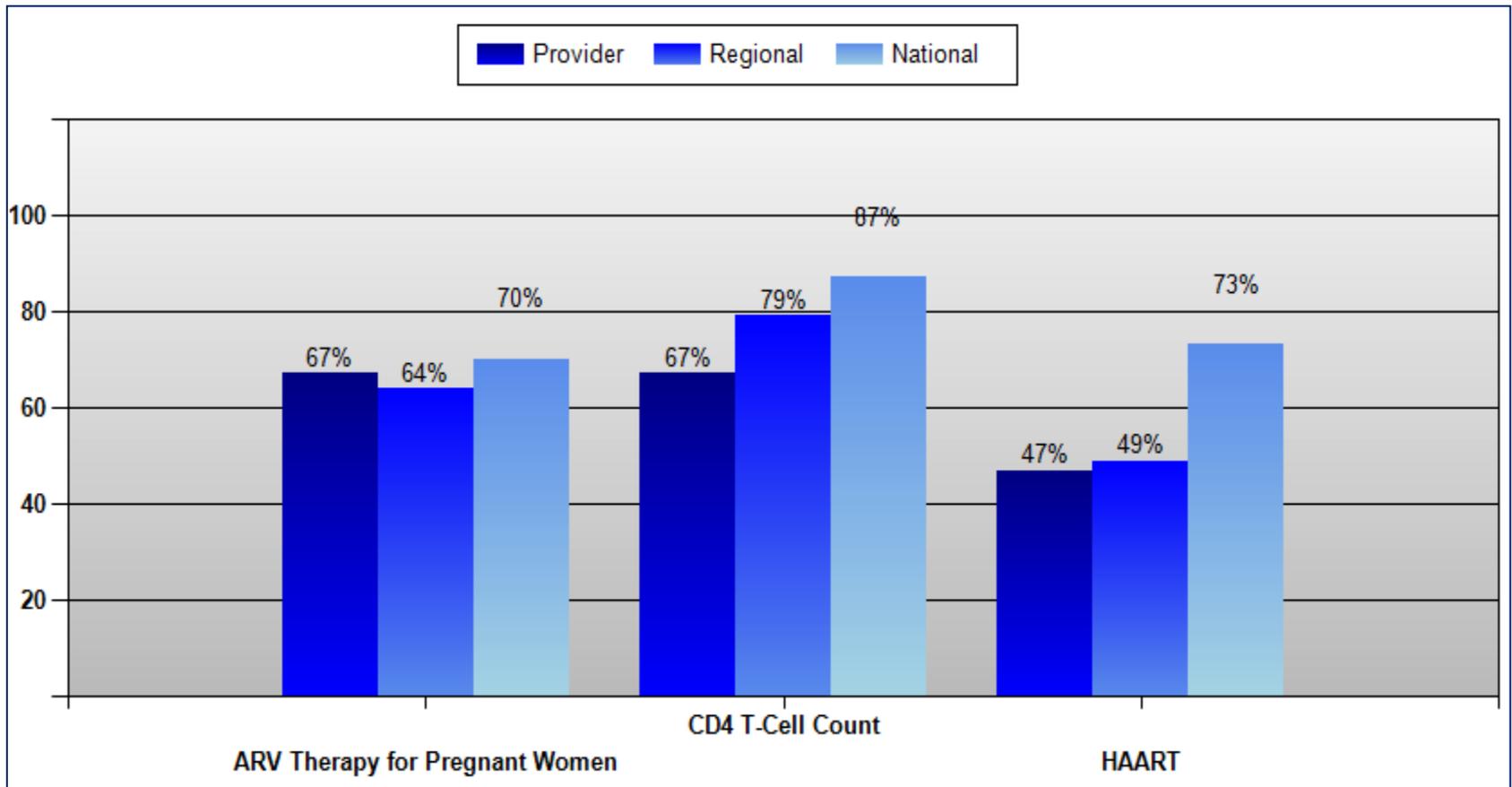
PMM Reports

The two reports that can be generated are under the Reports tab. You can select a report from the Select Report drop-down menu and click “Go”. The reports can be exported to different formats by selecting a format option from the Select a Format drop-down. In addition, make sure to note the additional pages, so you can view all the information available.



PMM Reports

Below is a screen shot of the Performance Measures Report by Provider. This report shows a chart followed by the information in a table. The chart is shown below.



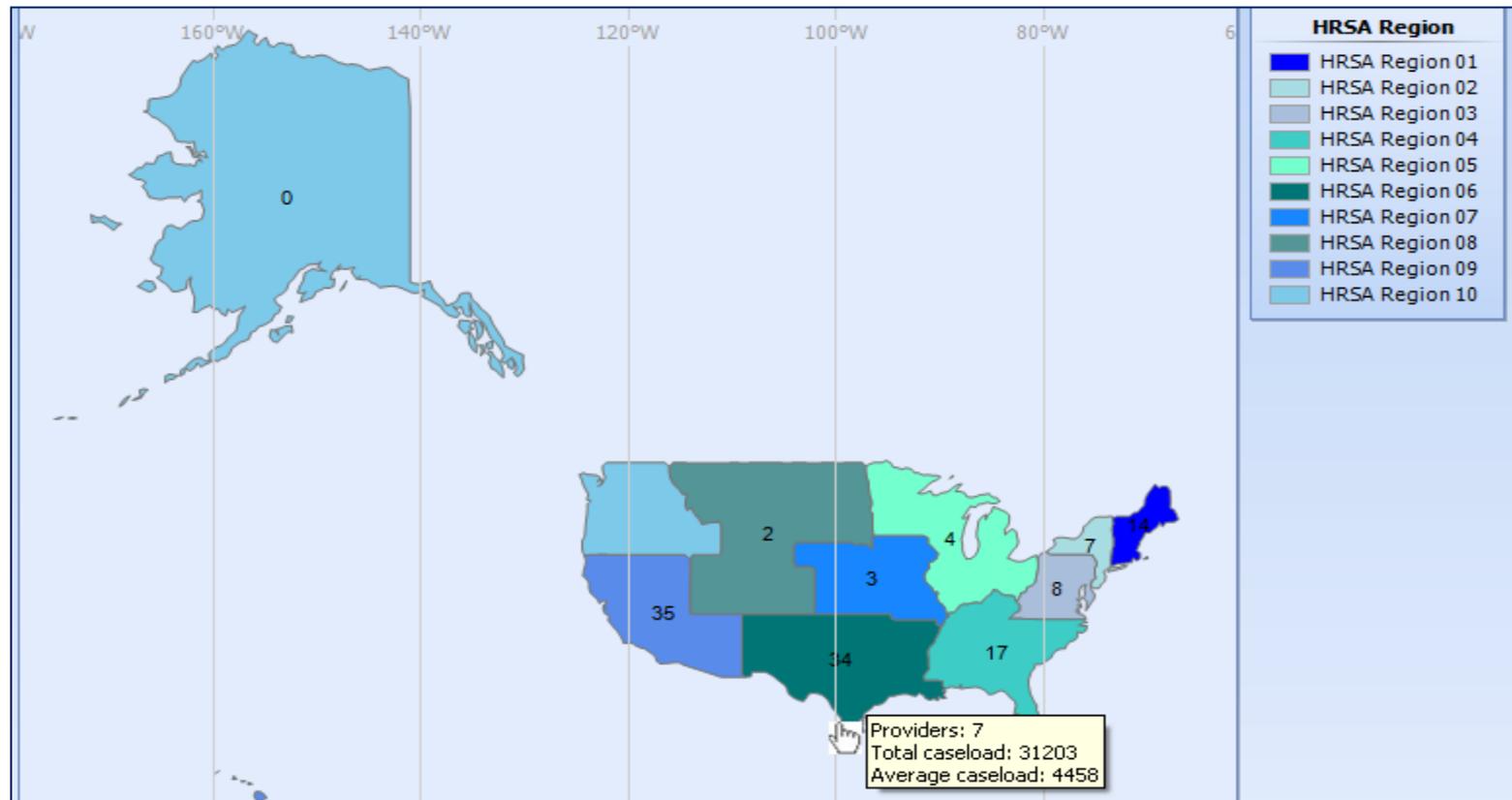
PMM Reports

Below is a screen shot of the Performance Measures Report by Provider showing the table.

Measure	Provider (Caseload 500)				Regional (Caseload 2,505)				National (Caseload 93,525)			
	Reviewed	Numerator	Denominator	Percent	Reviewed	Numerator	Denominator	Percent	Reviewed	Numerator	Denominator	Percent
ARV Therapy for Pregnant Women	300	100	300	33%	811	486	761	64%	11,918	7,097	10,136	70%
HAART	300	125	250	50%	780	360	630	57%	26,645	2,807	3,851	73%
Medical Visits	300	200	250	80%	400	275	350	79%	7,610	5,466	7,119	77%

PMM Reports

Below is a screen shot of the Performance Measures Report by Region. This report shows a map and if you click on a specific region, you will see tables of each state in the region.



PMM Reports

Below is a screen shot of the Performance Measures Report by Region showing the tables for each state in the region.

All States in HRSA Region 09				
	Records Reviewed	Numerator	Denominator	Percentage
AZ (Caseload: 5000)				
ARV Therapy for Pregnant Women	100	100	100	100%
CD4 T-Cell Count	100	100	100	100%
HAART	100	100	100	100%
Medical Visits	100	100	100	100%
	Records Reviewed	Numerator	Denominator	Percentage
CA (Caseload: 1000)				
ARV Therapy for Pregnant Women	800	78	100	78%
CD4 T-Cell Count	1,010	847	1,010	83%
HAART	50	15	34	44%
Medical Visits	1,513	945	1,013	93%
PCP Prophylaxis	800	659	800	82%

Resources

- **HRSA Contact Center**

- Any technical support, accessing the report, completing data entry, viewing the reports, etc.
- callcenter@hrsa.gov
- (877) Go4-hrsa, (877) 464-4772

- **PMM Overview and Frequently Asked Questions**

- <http://hab.hrsa.gov/deliverhivaidscore/habperformmeasures.html>

- **Your Project Officer**

- Any programmatic questions, performance measure description, etc.

Thank you!

Questions

Contact Information

Tracy Matthews

HRSA/HIV/AIDS Bureau

Chief Clinical Advisor

301-443-7804

tmatthews@hrsa.gov

<http://hab.hrsa.gov/deliverhivaidscares/habperformmeasures.html>

HRSA Contact Center

877-464-4772

callcenter@hrsa.gov