



HIV Performance Measure Module Overview

The HIV Performance Measure Module (PMM) is a reporting tool in the existing Ryan White Services Report (RSR) online database which will allow providers to enter aggregate data on the HIV/AIDS Bureau (HAB) Performance Measures (records reviewed, numerator, and denominator) on a voluntary basis. Providers will be able to obtain reports that compare their performance regionally (by Public Health Service Regions) and nationally. The database will only be able to compare performance with those providers that submit data in the database.

While performance measure data are not required to be submitted to HAB, providers are strongly encouraged to track and trend data on the measures to monitor the quality of care provided.

Purpose for Collecting the Measurement Data

Performance measurement data may be helpful for providers in setting goals for their quality management program, improving care and processes, and developing quality improvement projects. As for HAB, the HIV performance measures data will be instrumental in the process to apply for national endorsement for a subset of the HAB HIV performance measures (<http://hab.hrsa.gov/deliverhivaidscares/habperformmeasures.html>). This will also serve grantees and service providers who are receiving incentive payments as part of the Center for Medicare and Medicaid Services (CMS) electronic health record meaningful use program. As part of the stages of meaningful use, eligible professionals will be required to submit data for clinical quality measures that are nationally endorsed.

Programs are encouraged to report on all clients (not just Ryan White clients) and all services (not just Ryan White services).

The performance measure reporting module will have a familiar feel. The performance measure reporting module will be housed in EHB within the Ryan White Services Report (RSR) module. By virtue of its location, you will not have to re-enter Grantee or Service Provider information. The performance measure reporting module will be open to accept performance measure data for one month, three-times per year.

Reporting Periods and Due Dates for the PMM

The PMM will be available for data entry three times a year on the dates specified in the table below:

PMM Opens	PMM Closes	Measurement Period/ Year
March 1, 2012	March 31, 2012	January 1, 2011 - December 31, 2011
July 1, 2012	July 31, 2012	May 1, 2011 - April 30, 2012
November 1, 2012	November 30, 2012	September 1, 2011 – August 31, 2012

In order for HAB to obtain accurate averages, please make sure you that the clients and services you report on are for the corresponding measurement year above.

Who Can Enter the Performance Measure Information

The PMM is set up for each provider agency. Providers can complete the data entry in the PMM for themselves or the funded grantee can complete the data entry for any of their providers.

How Provider Users Access the PMM

Providers can access the PMM in the RSR application by going to <https://performance.hrsa.gov/hab/RegLoginApp/Admin/Login.aspx>.

If the provider user has an existing RSR account, he/she can login with his/her credentials by following the steps below:

- Enter username and password.
- Select the RSR Web Application option from the Select Application drop-down list.
- Click “Login.”
- Click the “Performance Measures” link under the top menu of the RSR application.

Once in the PMM, please see the additional instructions and links to further information.

If the provider user does not have an account, he/she can follow the steps to register in the system by clicking the “Registration Form” link on the Login page.

How Grantee Users Access the PMM

Grantees that provide services themselves or fund other agencies to provide services can access the PMM in the RSR application for themselves or their specific providers by going to <https://grants.hrsa.gov/webExternal/login.asp>.

If the grantee user has an existing EHB account, he/she can login with his/her login credentials by following the steps below:

- Enter your username and password, and click “Login.”
- Click the “View Portfolio” link under the left-hand menu.
- Locate your Ryan White grant, and click the “Open Grant Handbook” link to the right of the grant selection.
- Click the “Performance Report” link under the left-hand menu.
- You will see a list of your Performance Reports that have not been started or are in process.
- If you see your latest RSR on the list, follow the steps below:
 - Click the “Start Report” link or “Edit Report” link under the RSR report to access the RSR.
 - Once the RSR opens, click the “Performance Measures” link under the top menu.
- If you don’t see your latest RSR on the list, follow the steps below:
 - Select the “Search” button on the right side of the screen.
 - A new search window will appear. Change the Scheduled Status to “Submitted”, and select “Search” on the bottom of the search window.

- You will then see all of your submitted reports. Locate the latest RSR, and click the “View Report” link under the RSR.
- Once the RSR opens, click the “Performance Measures” link under the top menu.

Once in the PMM, grantees must select a provider from the Select Provider drop-down list. In addition, please see the additional instructions and links to further information in the PMM.

If the grantee user does not have an account, he/she can follow the steps to register in the system by clicking the “Create an Account” link on the Login page.

Important Note: On the first tab of the Performance Measure module, you will see some populated information about your agency. After entering the information in the fields not pre-populated, make sure to save this tab by clicking “Next page” or “Save.” Otherwise, the system will not allow you to save information under the measures tab.

Comparing and Contrasting the PMM to the HAB Performance Measures Report from the RSR

Comparison-Contrast—HIV Performance Measures Module vs. HAB Performance Measures Report for Ryan White funded services.

Category	HIV Performance Measures Module	HAB Performance Measures Report for Ryan White funded services, only
Performance Measures Definition	HAB Performance Measures	HAB Performance Measures
Level of measurement	Aggregate-level	Client-level
Reporting Requirements	Voluntary	Mandatory as prescribed by Ryan White legislation
Purpose	To obtain data for the national measurement endorsement process (through the National Quality Forum) which will inform CMS’s electronic health record meaningful use program and its quality incentive payments	As required by the Ryan White Program legislative mandate and to assure the provision of high quality HIV care and treatment services to Ryan White clients
Rationale for measurement	HIV Guidelines for the provision of HIV care and treatment services	HHS Guidelines for the provision of HIV care and treatment services
Population Covered	All clients receiving HIV care and treatment services	Ryan White clients receiving HIV care and treatment services
Services Included	All services regardless of funding source	All Ryan White funded services
Data Submission System	A module of the HIV/AIDS Bureau’s RSR reporting system	RSR reporting system accessible through HRSA’s Electronic Handbook
Data Source	A manual data entry into the module	Each provider’s client level data upload into the RSR to generate a report

Additional Help Resources

For further information and assistance with the PMM, please contact the HRSA Contact Center at 1-877-Go4-HRSA (1-877-464-4772), Monday through Friday, 9:00am to 5:30pm Pacific Standard Time. For further information and assistance with the HAB Performance Measures, please contact your HRSA/HAB Project Officer.