



January 18, 2023 *

MEMORANDUM

TO: Administrators, Licensed Facilities

FROM: Gwen C. Thompson, Deputy Director
Healthcare Quality

SUBJECT: Reporting Loss of Utilities/Services

Extreme weather conditions may severely impact the safety of residents, patients or clients in facilities that are licensed by Healthcare Quality. Extreme temperatures place a heavy burden on heating, ventilation, and air conditioning equipment. Associated increased electrical needs may overwhelm the power supply resulting in burn outs or complete loss of power. Facilities must plan ahead to address these issues and are expected to have emergency plans to accommodate disruptions in power.

As a reminder, should a facility licensed by Healthcare Quality experience a loss of cooling or heating, interruption of potable water supply, loss of electrical power or other conditions affecting the continuity of essential services, the facility must notify the Department immediately after ensuring the safety of the residents, patients or clients. You may contact the Department at (803) 545-4370. After hours, please contact the Department at (803) 606-0767.

Failure to notify Healthcare Quality promptly may result in sanctions from the Department.

GCT/jjt

cc: Gwen Thompson, DHEC Eric McFarland, DHEC
Angie Smith, DHEC Trenessa Jones, DHEC

**This memorandum updates a previous memorandum issued September 14, 2017.*