Dear Ryan White Providers:

First and foremost, the Department of Health and Environmental Control’s (DHEC) Ryan White Program staff would like to commend the dedication and hard work each of you have put into your organization’s Quality Management Program! Throughout many quality management initiatives, your patience has been commendable. As a collaborative effort, we have progressively enhanced the services your organization provide-ultimately enhancing the lives of people living with HIV/AIDS in South Carolina.

During the third quarter of 2012, Quality Management site visits were conducted to focus on linkages, efficiencies, and provider/client expectations regarding Ryan White services. Subsequently, outcome improvements strategies were addressed. The one-on-one sessions provided an opportunity to review 2011Clinical Report Cards, and assess the next steps to providing quality care services.

DHEC has aligned statewide quality measures with those of the Health Resources and Services Administration’s (HRSA) HIV/AIDS Bureau to identify priority quality measures for grantees. The measures are consistent with measures selected by stakeholders of all HIV programs in South Carolina, with the overall initiative of providing quality care for people living with HIV in the state. The following pages provide a comparative synopsis of CY 2011, while providing prior year statistics. Many critical trends emerged from these findings. In evaluating common traits among service delivery, the most critical measures have been highlighted in the subsequent pages.

Thank you for your participation in and support of this effort.

If you have any questions regarding any material is this handout, please contact me via telephone at (803) 898-0291 or e-mail at garykd@dhec.sc.gov.

Sincerely,

Katrina D. Gary, MHA
Ryan White Quality Management Coordinator
At least 1 CD4
and VLs

2 or more CD4s
and VLs

CD4 < 50,
prescribed MAC
Prophylaxis

CD4 < 200,
prescribed PCP
Prophylaxis

TB Screening

Syphilis
Screening

Hepatitis C
Screening

PAP Smears

<table>
<thead>
<tr>
<th>Service</th>
<th>Part B Average</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>At least 1 CD4 and VLs</td>
<td>96.87</td>
<td>90.00</td>
</tr>
<tr>
<td>2 or more CD4s and VLs</td>
<td>82.68</td>
<td>90.00</td>
</tr>
<tr>
<td>CD4 &lt; 50, prescribed MAC Prophylaxis</td>
<td>73.29</td>
<td>95.00</td>
</tr>
<tr>
<td>CD4 &lt; 200, prescribed PCP Prophylaxis</td>
<td>67.94</td>
<td>95.00</td>
</tr>
<tr>
<td>TB Screening</td>
<td>53.37</td>
<td>50.00</td>
</tr>
<tr>
<td>Syphilis Screening</td>
<td>63.82</td>
<td>90.00</td>
</tr>
<tr>
<td>Hepatitis C Screening</td>
<td>66.10</td>
<td>95.00</td>
</tr>
<tr>
<td>PAP Smears</td>
<td>45.38</td>
<td>90.00</td>
</tr>
</tbody>
</table>
**Please note:** There are no percentages for Hep C in CY 2009 and CY 2010 because different (software) techniques were used to calculate the measure in comparison to CY 2011.
Ryan White Part B: Female Clients and Pap Exams

Target: 90% for Pap Exams
Targets: 50% for TB Screening and 90% for Syphilis Screening
Ryan White Part B: Hepatitis C Screening

<table>
<thead>
<tr>
<th></th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ryan White Part B Average</td>
<td>66.10</td>
</tr>
<tr>
<td>Target</td>
<td>95.00</td>
</tr>
</tbody>
</table>

Screening Average

Percentage

0 10 20 30 40 50 60 70 80 90 100
Target: 95% for prescribed PCP
Target: 95% for prescribed MAC
Ryan White Part B: CD4's and VL's

Target: 90% for both measures

At least 1 CD4 and VL in CY
- 2009: 95.30%
- 2010: 96.55%
- 2011: 96.87%

2 or more CD4s and VLs in CY
- 2009: 55.74%
- 2010: 63.27%
- 2011: 82.68%